

Tri-County Community Action Program Inc. is a not-for-profit IRS 501(C)(3) organization in business for over 40 years serving Carroll, Coös & Grafton Counties.

Tri-County CAP is a group of people and projects dedicated to improving the lives and well-being of New Hampshire's people and communities.

We provide opportunities and support for people to learn and grow in self-sufficiency, to get involved in helping their neighbors, and to improve the conditions in their communities.

Our programming is supported in part by funds provided through the Carroll County Incentive Funds, Lakes Region United Way, OJJDP, the Schmitt Foundation and the generous donations of people like you.

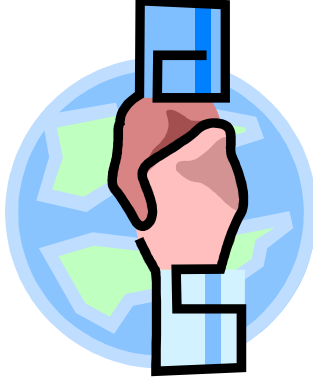
Our Administrative Offices are located in the former Grand Trunk Railroad Depot at:

**30 Exchange Street
Berlin, N.H. 03570**



**TRI-COUNTY COMMUNITY ACTION
PROGRAM Inc.**

CARROLL COUNTY
**RESTORATIVE
JUSTICE
CENTER**
**MEDIATION
PROGRAMS**



FAMILY MEDIATION
COMMUNITY MEDIATION
WORKPLACE MEDIATION
COURT-BASED MEDIATION

LOCATED IN THE TRI-COUNTY CAP
TAMWORTH RESOURCE CENTER

RJC
**448 WHITE MOUNTAIN HIGHWAY
TAMWORTH, NH 03886**

PHONE: (603) 323-2399
FAX: (603) 323-2388
E-MAIL: RJC@TCCAP.ORG

Carroll County
Restorative Justice Center
448 White Mountain Highway
Tamworth, NH 03886

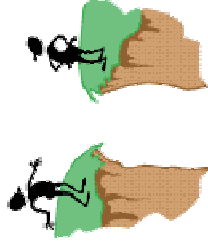
If you want tomorrow to be different from today, what are you willing to do to make today different from yesterday?

Mediation is a voluntary and confidential process in which neutral third parties help parties in dispute to develop mutually agreeable solutions to resolve their conflicts. Mediation gives responsibility for the conflict and control over its outcome to those who are involved in the dispute.

Mediation is not the same as arbitration. Arbitration is done through the legal system and the solution is imposed by an arbitrator on the disputing parties.

Mediation is not counseling. Mediators are trained to help parties communicate, not to give advice or solve personal issues.

At the beginning of the mediation process, two trained mediators meet with the disputants to listen to their individual stories, determine if the issue is



appropriate for mediation, and confirm that both parties are committed to using the process as a means to resolve their differences.

If all parties agree, the mediators schedule a series of meetings. During these meetings the issues are discussed and the disputing parties work towards a solution. The mediator's role is to guide all those involved, not to referee or make suggestions or recommendations. Any agreements that are made between the parties should be entirely of their own making and are written out for all to sign and abide by.

Family Mediation

Family Mediation can address issues such as:

- Prenuptial agreements
- Divorce and separation
- Estate issues
- Non-traditional and blended family issues
- Parenting issues
- Family communication issues
- School-related issues
- Discipline

Families can be referred by schools, churches, physicians, human service agencies, courts, police, or call on their own.



Community Mediation

Focuses on disputes between neighbors, co-workers and others engaged in interpersonal disputes such as:

- Noise complaints
- Landlord/tenant
- Consumer/merchant
- Property issues
- Small Claims
- Workplace

Elders Mediation

Focuses on intra-family disputes concerning issues involving elderly relatives such as:

- Placement
- Care giving

Our Partners in Mediation

Mountainview Mediation provides family and business related services such as:

- Court-ordered Marital Mediation
- Post Divorce
- Workplace and/or employee

Abenaki Mediation provides services when environmental or public policy issues are involved such as:

- Design and/or location
- Health and safety
- Regulations

Why Choose Mediation?

- Create your own mutually determined and agreed upon solution
- Avoid the expense of courts and lawyers
- Reduce conflict between the disputing parties
- Preserve and build existing relationships
- Reduce the toll of conflict on family members, especially children
- Promote positive change in the way family members interact with one another.

Mediation Works When

Parties Make It Work

Please call (603) 323-2399
for more information